

Utah Division of Consumer Protection

Buyer Beware List

September 17, 2009

<u>Name and Address</u>	<u>Basis for Inclusion on List</u>	<u>Fine</u>	<u>Date Placed</u>
A-1 Superior Housing Outlet, LLC	A-1 Superior Housing Outlet, LLC, John "Jack" Wild, and Barbara Wild committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$12,500.00	3/2/2007
A Summer Bridal	See "Croft, Michelle Gardiner dba A Summer Bridal" OR "Gardiner, Somer dba A Summer Bridal"		
A Wholesale Siding & Window Company, LLC PMB 111 6905 South 1300 East Midvale, UT 84047	Committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$60,000.00	5/23/2008
ABC Auto Buying Connection	See "Draper, Don ABC Auto Buying Connection"		
ABH Replacement Specialists, Inc. P.O. Box 2020 Roosevelt, UT 84066	Committed a deceptive act of practice by falsely indicating that the subject of a consumer transaction was of a particular standard, quality, grade, style or model.	\$2,500.00	3/6/2009
ACM Axiom	See "Travis Peterson"		
ACMN	See "Travis Peterson"		
Access Communication	See "Travis Peterson"		
Ace Remodeling	See "Martinez, Ed"		
ADO Construction	See "Angilau, Kealoha"		
Advanced Business Development 1812 West Sunset Blvd Ste 4-255 St. George UT 84770 382 South Bluff Street Ste 200 St. George UT 84770	Advanced Business Development committed a deceptive act or practice by charging consumers for a consumer transaction that had not previously been agreed to by those consumers; failing to refund a deposit within 30 calendar days after a valid request for a refund; and making or causing to be made untrue material statements, or failing to disclose a material fact necessary to make any statement made not misleading, in connection with a telephone solicitation or a filing with the Division.	\$35,000.00	5/10/2007
Advanced Health Concepts	See "Jim Brinker"		
Advantage Water, LLC 5972 W. Northstar Highland, UT 84003	See "Chad Carpenter"	\$22,500.00	9/03/2009
Affordable Roofing Inc.	See "Laurienti, Anthony J."		
Afu, Kailiopasi V., 1584 South 100 East, Orem, UT 84058	Mr. Afu was cited for violating the Utah Consumer Sales Practices Act after he failed to provide goods or services after receiving payment.	\$1,000.00	8/23/2001
Alhilo, Abbas	See "Western States Auto Inc."		
All Victory Moving & Storage 21103 Itasca Street	All Victory Moving & Storage committed a deceptive act or practice by charging a consumer for a consumer transaction that had not previously been agreed to by the consumer.	\$2,500.00	3/2/07

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Chatsworth CA 91311			
Allred, Larry A.	See "Clock Center Mobile		
Alpine Tree Experts	See "Garduno, Ben dba Alpine Tree Experts"		
Altis Marketing Group, LLC 3434 East 7800 South #120 Salt Lake City, UT 84121	Failed to register before engaging in telephone solicitations in Utah and made or caused to be made an untrue material statement or failed to disclose a material fact necessary to make a statement made not misleading in connection with a telephone solicitation.	\$5,000.00	9/03/2009
American Benefit Corporation	See "Preferred Customer Service dba American Benefit Corporation"		
American Business Listing 311 S. Wacker Drive #4550 Chicago, Illinois 60606	American Business Listing was found to have committed a deceptive act or practice by charging a consumer for a consumer transaction to which the consumer had not previously agreed.	\$1,000.00	9/17/2004
American Consumer Advertisement	See "Travis Peterson"		
American Consumer Reports 1454 East Avenue Suite 250 Parkchester NY 10462	American Consumer Reports was found to have committed deceptive acts or practices by failing to provide services after having received payment.		10/03/2005
American Data Systems Inc., 8661 S Highland Drive 135, Sandy, UT 84093	American Data Systems Inc. was cited for violating the Utah Telephone Fraud Prevention Act, by conducting telephone solicitations without first being registered with the Utah Division of Consumer Protection.	\$5,000.00	11/27/2001
Anderson, Caroline Mae	See "Midway Floor Covering and Design, Inc."		
Angilau, Kealoha 5663 West Saybrook Lane West Valley City, UT 84128	Kealoha Angilau and ADO Construction committed a deceptive act or practice failing to provide goods or furnish services within the time advertised or represented or within 30 days and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund from a consumer.	\$5,000.00	10/22/2007
Angilau, Kealoha	See "Kostt Construction"		
AnswerMed 1858 Penrose Drive Fayetteville NC 28304	Answermd, Inc. d.b.a. Physicians Plus Answering Service was cited for violating the Utah Telephone and Facsimile Solicitation Act by making or causing to be made two unsolicited telephone calls within Utah to numbers contained in the no-call database. They were also cited for violating the same Act by sending unsolicited facsimile advertisements to Utah residents.	\$10,000.00	5/17/2006

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Appliance Doctor Services, LLC	See "McMillan, James"		
Armstrong, Brian J. 1279 W. Marinwood Ave. Apt. B Taylorsville, UT 84123	Committed a deceptive act or practice by failing to ship goods or provide services within the time advertised or otherwise represented after receiving payment.	\$2,500.00	3/6/2009
ArosNet, Inc. 4659 S 2300 E Ste 104 Holladay UT 84117	ArosNet, Inc. and Michael E. Winsett committed a deceptive act or practice by charging for a consumer transaction that had not previously been agreed to by the consumer and failing to refund a deposit to a consumer within 30 calendar days after a valid refund request.	\$7,500.00	6/21/2007
ASAP Fencing Inc.	ASAP Fencing Inc. and Steven A. Jacobsen committed a deceptive act or practice failing to provide goods or furnish services within the time advertised or represented or within 30 days and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund from a consumer.	\$20,000.00	6/8/2007
Astra-Glaze	See "Kelly McGugin"		
American Money Transfer, Inc., 900 Wilshire Blvd., Suite 122, Los Angeles CA 90017	American Holding Transfer, Inc. was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act by failing to ship goods or furnish services after payment had been received.	\$1,000.00	2/27/2003
American Motor Freightways 2100 Downing Street Ste. 100 Denver, Colorado 80205	American Motor Freightways was found to have committed a deceptive act or practice in violation of the Utah Consumer Sales Practices Act by failing to furnish goods or services after receipt of payment.	\$1,000.00	9/17/2004
American Premier Holdings, Midvale, UT	American Premier Holdings was cited for violating the Utah Consumer Sales Practices Act by not making a timely refund and by not making a timely delivery of goods.	\$2,000.00	9/10/2001
Andean Wind Instruments	See Navarro, Manuel		
Appliance Doctor Services 4760 S. Highland Drive Salt Lake City, UT 84117	Appliance Doctor Services and James Joseph McMillan committed deceptive acts or practices by failing to make refunds and failing to obtain express authorization for services.	\$5,000.00	3/12/2008
Aspen Groundworks	Aspen Groundworks and Jason Hermansen committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$5,000.00	2/2/2007
Aspire Health & Fitness	See "Engle, Vince"		

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Atherton Group, LLC 1330 East 200 South Salt Lake City, UT 84102	Atherton Group, LLC dba Beat the Bookstore U of U committed deceptive acts or practices by indicating that consumer transactions involved warranties, disclaimers of warranties, particular warranty terms or other rights, remedies or obligations; by failing to honor particular warranty terms; by failing to make refunds within 30 days of receiving valid refund requests.	\$10,000.00	4/2/2008
Automotive Express 420 North 100 West Cedar City, UT 84720	Automotive Express and Seth Jones committed a deceptive act or practice by failing to obtain the consumers' express authorization for repairs, inspections or other services in the form of a signature or electronic authorization that Respondent stored, recorded or retained.	\$2,500.00	1/14/2008
Avalon Digital Marketing Systems	See "Bring it Home, Inc."		
Avalon Management Group 299 S. Main Street, Ste. 2200 Salt Lake City, UT 84111	Engaged in telephone solicitations before registering to do so and failing to orally advise purchasers of right to cancel; committed deceptive act or practice by failing to ship goods or furnish services within time advertised or otherwise represented after receiving payment and failing to adequately disclose non-refund, exchange or credit policy for non-used goods.	\$10,000.00	3/6/2009
Axiom Communications	See "Travis Peterson"		
B.K. Plumbing 7506 W. Patriot Drive Magna, UT 84044	Brandon Kinder doing business as B.K. Plumbing committed a deceptive act or practice by failing to provide goods and services within the time advertised or represented, or within 30-days after receiving payments.	\$2,500.00	8/20/2008
Baker, Daniel	See "E-Business Solutions"		
Bankruptcy EZ 28248 North Tatum Blvd B1 #456 Phoenix AZ 85331	Bankruptcy EZ was found to be in violation of the Utah Consumer Sales Practices Act after failing to provide goods and services within the time advertised or represented, or within 30-days after receiving payments, without having providing the consumer with the option to either cancel the agreement or extend the date	\$2,500.00	5/25/2006
Barbican Enterprises	See "Beagley, Phillip"		
Barone, Tony 937 22 nd Street Ogden UT 84401	Tony Barone was found to be in violation of the Utah Consumer Sales Practices Act after falsely indicating to a consumer that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits, when it did not	\$2,500.00	5/25/2006
Bastian, Noah dba Noah's Shirt, 44 East 12300 S #206 Draper, UT 84020	Mr. Bastian is found to be in violation of Utah Consumer Sales Practices Act for having engaged in deceptive business practices by not delivering the goods sold to a Utah consumer or making a refund to the consumer.	\$1,000.00	9/10/2001
Bateman, Thomas N.	See "ABH Replacement Specialists, Inc."		
BDL Distributing 2465 N Main Street #4 Sunset, UT 84015	BDL Distributing committed a deceptive act or practice by failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund.	\$2,500.00	12/22/2006

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Beagley, Phillip dba Barbican Enterprises 836 North 60 East American Fork, Utah 84003	Phillip Beagley dba Barbican Enterprises was found to have committed deceptive acts or practices by falsely indicating that the subject of a consumer transaction was of a particular standard, grade, style, or model, and by failing to refund a deposit after having received a valid request for a refund.	\$2,000.00	9/17/2004
Beals, M. Chad	See "United Recruiters"		
Beat the Bookstore U of U 201 E. 1300 South, Space B Salt Lake City, UT 84102	Atherton Group, LLC dba Beat the Bookstore U of U committed deceptive acts or practices by indicating that consumer transactions involved warranties, disclaimers of warranties, particular warranty terms or other rights, remedies or obligations; by failing to honor particular warranty terms; by failing to make refunds within 30 days of receiving valid refund requests.	\$10,000.00	4/2/2008
Better Built Transmissions	See "Sorenson, Duane"		
Benefits and Savings Inc. dba BSI dba Benefits and Savings, 8201 Golf Course Rd, Albuquerque NM 87120	Benefits and Savings was cited for violating Telephone Fraud Prevention Act for conducting telephone solicitations of Utah consumers without being registered.	\$1,000.00	9/10/2001
Bennett Roofing Jon N. Bennett 724 North 900 West Orem, UT 84057	Committed a deceptive act or practice by knowingly or intentionally failing to ship goods or furnish services within the time represented after receiving payment.	\$2,500.00	10/24/2008
Bernal, Rafael Edoardo 2601 S. Constitution Blvd. West Valley City, UT 84119	Rafael Edoardo Bernal was found to have committed a deceptive act or practice by failing to provide a refund to a consumer without having indicated to the consumer any non-refund, exchange, or credit policy.	\$2,500.00	9/25/2006
Best Images Photography 6885 South State Street Midvale, Utah 84047	Best Images Photography committed a deceptive act or practice by failing to furnish services within the time represented after receiving payment and failing to refund a deposit within 30 business days after receiving a valid request for a refund.	\$1,000.00	9/17/2004
Best USA Vacations 603 Wymore Rd. Winter Park, FL 32789	Best USA Vacations was found to have violated the Telephone Fraud Prevention Act by making untrue statements in connection with a telephone solicitation and by conducting telephone solicitations without first being registered with the Utah Division of Consumer Protection.	\$5,000.00	9/25/2006
Big M Construction 1272 W. Gillespie Ave. Salt Lake City, UT 84104	Big M Construction and Viliami T. Molisi committed deceptive acts or practices by indicating that the subject of a consumer transaction was of a particular standard, quality, grade, style or model, when it was not; failing to honor warranties or particular warranty terms; failing to obtain express authorization for services.	\$7,500.00	3/12/2008
Jim Binker dba Advanced Health Concepts, 9310 Sun City Blvd. , Ste 10, Las Vegas, NV 89134	Mr. Binker was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act after promising to refund money that he knew was being used for other purposes.	\$1,000.00	2/20/2002
Blind Trends 11475 S. Goldstone Dr. South Jordan, UT 84095	Blind Trends and Melanie Warr committed deceptive acts or practices by falsely indicating that a consumer transaction involved a warranty, particular warranty terms or other rights, remedies or obligations; by failing to honor warranties or particular warranty terms.	\$2,500.00	3/12/2008

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Bluehippo 7000 Security Blvd. 2nd floor Baltimore, MD 21244	Committed deceptive acts or practices after receiving payment for goods and failing to ship the goods; failing to make a refund after receiving a valid refund request	\$5,000.00	9/03/2009
Ryan Brandon , P.O. Box 322, Magna, UT 84044	Mr. Brandon was cited for sending advertisements via facsimile to recipients who neither consented to the transmission nor had an established business relationship in violation of the Telephone and Facsimile Solicitations Act.	\$3,000.00	10/1/2002
Bright Werks, LLC	See "Party Times"		
Bring it Home, Inc. / Avalon Digital Marketing Systems / Epenzio, Inc. / CaptureQuest, Inc. / Category 5 Technologies, Inc.	Bring it Home, Inc. / Avalon Digital Marketing Systems / Epenzio, Inc. / CaptureQuest, Inc. / Category 5 Technologies, Inc. was found to have committed deceptive acts or practices by falsely indicating to consumers that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses or benefits; was found to have failed to register as a business opportunity; and was found to have failed to provide the required business opportunity disclosures to consumers.	\$44,000.00	9/17/2004
Brookshire Homes, LLC 13438 Kings Peak Cove Draper, UT 84020	Committed a deceptive act or practice by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment.	\$2,500.00	3/6/2009
Brown, Steven R.	See "White Rifles, LLC"		
Browning, Carrie Carlow	Carrie Carlow Browning committed a deceptive act or practice by failing to provide goods or furnish services within the time advertised or represented or within 30 days and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund from a consumer.	\$5,000.00	6/8/07
BSI	See "Benefits and Savings Inc. dba BSI dba Benefits and Savings"		
Builder Bob's PC Construction and Repair 1812 West Sunset B.vd #4- 305 St. George, UT 84770	See "Vavas, Robert"		
Burnside, Wallis	See "Etched in Stone"		
Burrows Marble and Granite 359 West 3950 North Provo, UT 84604	Committed deceptive act or practice by failing to ship goods or furnish services within time advertised or otherwise represented after receiving payment.	\$2,500.00	3/6/2009
Buster's Handyman Services 284 East 400 South Orem, UT 84058	Buster's Handyman Services and Arthur Todd Rowlands committed deceptive acts or practices by failing to ship goods or furnish services within 30 days after receiving payment.	\$2,500.00	3/12/2008

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CaptureQuest, Inc.	See "Bring it Home, Inc."		
Category 5 Technologies, Inc.	See "Bring it Home, Inc."		
C.K.C. Group	See "Tresner, David Leon dba C.K.C. Group and dba C.K.C. Heating & Air Conditioning Co."		
C.K.C. Heating & Air Conditioning Co.	See "Tresner, David Leon dba C.K.C. Group and dba C.K.C. Heating & Air Conditioning Co."		
Candelaria, Randy	See "Pro Irrigation and Maintenance"		
Car Center	See "Reyhani, Ramin dba Car Center"		
Carpenter, Chad	See "Advantage Water, LLC"		
The Carpet Company	See "Angela Thompson dba The Carpet Company" and Brent M. Thompson dba The Carpet Company".		
Casa Linda Home Furnishings 1500 West 3500 South West Valley City, UT 84119	Committed deceptive act or practice by failing to provide goods or furnish services after receiving payment.	\$2,500.00	7/11/2008
Cerkvenik-Anderson Travel, Inc dba Student Tours dba College Tours, Brian R Burt General Counsel, 2544 North 7 th Street, Phoenix, AZ 85006	Cerkvenik-Anderson Travel was cited for violating the Utah Consumer Sales Practices Act for failing to provide a refund for non-used, non-damaged, or non-defective goods when consumer provided reasonable proof of purchase.	\$55,000.00	8/30/2001
Check and Merchant Services, Fraud Division 445 Hamilton Avenue, Suite 1102 White Plains, NY 10601	Check and Merchant services committed a deceptive act or practice by charging a consumer for a transaction that had not been previously agreed to by the consumer.	\$2,500.00	10/25/2006
Christian Information Resource Center, Inc., c/o California Mail Processing Center, 1411 North Batavia, Suite 102, Orange, CA 92867	Christian Information Resource Center, Inc. was cited for engaging in credit repair services without first being duly registered with the division.	\$1,000.00	12/19/2002
Click and Grow Rich 183 South 100 East Ivins, UT 84738	Michael Rios doing business as Click and Grow Rich failed to register with the Division of Consumer Protection before engaging in telephone solicitations.	\$2,500.00	8/20/2008
Clinical Health Institute Association, 2828 Glen Aulin St, Las Vegas, NV 89108	Clinical Health Institute was cited for violating the Utah Consumer Sales Practices Act, for representing to a Utah consumer that it would refund the money paid when such was not the case.	\$1,000.00	9/10/2001
Clint, Paul Franklin	See "Smith, Jan aka Paul Franklin Clint dba Free Computers"		

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Clock Center Mobile 4985 W. Cherry View Drive West Valley City, UT 84120 CNS Enterprises	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment. See "Markman, Sandra L. dba CNS Enterprises"	\$2,500.00	6/30/2009
Coffin, Jeff; dba New Beginnings LLC and No Doubt Inc 1788 W 600 S Provo UT 84601	Respondents violated UCA 13-26-3 by acting as a telephone soliciting business in Utah without having registered with the Division or posting the required surety.	\$2,500.00	7/6/2006
Color Blue Pools & Spas, Inc. Jerry Lovelace 692 West 580 South Orem, UT 84058	Committed a deceptive act or practice by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment.	\$2,500.00	3/6/2009
Computer Buying Systems, 363 E 3300 So Salt Lake City, UT 84115	See Travis Peterson, Advertises computers and other electronic products in the classified advertising newspapers nationally. Has been repeatedly cited for engaging in deceptive business practices for failing to deliver product or to make refunds in violation of the Utah Consumer Sales Practices Act.		6/18/2003
Cook, Dennis dba Westside Auto Care, 746 N Harrisville Rd., Harrisville, Utah 84404- 3536	Mr. Cook was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act as a result of failing to give a consumer a written estimate of repair; failing to provide the consumer with an itemized list of repairs performed and the reason for the repairs; and failing to allow the consumer upon request to inspect the replaced parts.	\$3,000.00	2/20/2002
Cook, Keith	See "Avalon Management Group"		
College Tours	See "Cerkvenik-Anderson Travel, Inc dba Student Tours dba College Tours"		
Cordova, Cary dba Wasatch Tree Expert 911 E Center St Heber City UT 84031	Respondents committed a deceptive act by failing to provide goods and services to consumers within the time advertised or within 30 days after receiving payment.	\$2,500.00	7/6/2006
Cosmic Outfitters, PO BOX 21196, Charleston, SC 29413	Cosmic Outfitters was cited for violating the Utah Consumer Sales Practices Act, by failing to provide goods and services or a refund to a Utah consumer.	\$2,000.00	9/26/2001
Crecco, Frank, 6752 Colingswood Court, New Port Richey, Florida 34655	Mr. Crecco was cited for refusing to give a refund in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	7/5/2002
CRED-X Inc., 100 Park Ave. 16 th Floor, New York, NY 10017	CRED-X Inc was cited for violating the Utah Credit Services Organization Act, for conducting business without first being registered.	\$1,000.00	9/10/2001

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Croft, Michelle Gardiner dba A Summer Bridal, 7476 Brook Hollow Loop Rd #8A, Park City, Utah 84098	Ms. Croft was cited for violating the Utah Consumer Sales Practices Act for misrepresenting the product, for failing to ship goods after receiving payment and for failure to make refunds.	\$17,000.00	8/30/2001
Crossroads Training and Consulting LLC 1651 Lone Oak Drive Draper UT 84020	Crossroads Training and Consulting was found to have committed deceptive acts or practices by failing to provide services after having received payment.	\$3,000.00	10/03/2005
Crump, Michael R.	Michael Crump committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	12/22/2006
Custom & Classic Auto Glass	See "Naccarrato, Nick dba Custom & Classic Auto Glass"		
Cyberworks Institute, Inc., 455 E 400 S, Ste 303, Salt Lake City, Utah 83111	Cyberworks Institute Inc. was cited conducting business within the state without having filed the information required by the Business Opportunity Disclosure Act.	\$1,000.00	5/31/2002
DLS Custom Hardwood Flooring 1349 N. Sir Phillip Drive Salt Lake City, UT 84116	Danny Lindsley doing business as DLS Custom Hardwood Flooring committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented; by failing to refund a deposit within thirty days after receiving a valid request from a consumer.	\$5,000.00	8/20/2008
Dallas, Timothy 11795 Watson Road Sandy, UT 84092	Committed a deceptive act or practice by failing to ship goods or furnish services within the time represented after receiving payment; by indicating that he had sponsorship, approval or affiliation that he did not have.	\$5,000.00	11/24/2008
David's Photography	See "Jacobs, David"		
Davis, Scott M.	See "Grantsville Cabinetry"		
Davitadi, Mark, 1520 Hornell Loop #11F, Brooklyn, New York 11239	Mr. Davitadi was cited for engaging in deceptive business practices after failing to ship goods within time represented after receiving payment in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	5/31/2002
Debt Management Foundation Services 1543 Highland Ave. #2 Clearwater, Florida 33756	Debt Management Foundation Services was found to have conducted business in Utah as a debt management and debt counseling service without being properly registered	\$1,000.00	9/17/2004
Delbridge, Brett	See "Logo Impressions"		

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Deleon, Fred P., dba Discount Radiator, Oaker Five, Utah State Penitentiary, PO Box 250, Draper, UT 84020	Mr. DeLeon was cited for violating the Utah Consumer Sales Practices Act, by failing to provide written estimates for repair, by failing to obtain written authorization for repairs and by indicating the existence of a warranty when such was not the case.	\$5,000.00	9/26/2001
Demco Services	See "Richardson, Darin dba Demco Services"		
Derb's Best Yard Care Douglas Derbidge 4033 South 2400 West Salt Lake City, UT 84119	Respondent committed deceptive acts of practices by failing to provide goods or services to a consumer after receiving payment and failing to make refunds.	\$10,000.00	5/23/2008
Di Lusso Diamonds & Fine Jewelry, Inc.	See "Lee, Carson M."		
Discount Radiator	See "Deleon, Fred P., dba Discount Radiator"		
Discount TV & VCR Repair PMB 512 4956 West 6200 South Kearns, UT 84118	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment and failing to make refunds after receiving valid requests for refunds.	\$5,000.00	6/30/2009
Distinctive Creations 2601 South Constitution Blvd. West Valley City, UT 84119	See "Bernal, Rafael Edoardo"		
Dilmore, Donald Honeyville, UT	See "Pioneer Asphalt"		
Doors and More, Inc. 33 West 1070 North Orem, UT 84057	Devon Jay Koyle doing business as Doors and More, Inc. committed a deceptive act or practice by failing to refund a deposit within thirty days after receiving a valid request from a consumer.	\$2,500.00	10/2/2008
Doug Jessop Construction, Inc.	See "Sage Builders"		
Draper, Don ABC Auto Buying Connection 12878 Boulter St Draper UT 84020-9602	Respondents committed a deceptive act or practice when they failed to provide goods and services to consumers within the time advertised or represented or within 30-days after receiving payment.	\$2,500.00	7/6/2006
Dreamworks Innovations 578 S. Blossom Circle Fruit Heights, UT 84037	Committed a deceptive act or practice by failing to provide goods or services after receiving payment.	\$2,500.00	12/17/2007
Dynamic Living LLC 67 E. St. George Blvd. St. George UT 84770	Dynamic Living was found to have committed deceptive acts or practices by charging consumers for transactions to which the consumers had not agreed.	\$10,000.00	10/03/2005
Earl, Shon 5347 West Emmerline Drive Herriman, UT 84065	Shon Earl was found to have violated the Telephone Fraud Prevention Act by conducting telephone solicitations without first being registered with the Utah Division of Consumer protection.	\$2,500.00	9/25/2006

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Easthope, Ross G. Espress Yourself Coffee Franchise Corp. Rovico's Coffee Co. 173 East 1450 North Bountiful, UT 84010	Failed to file required disclosures with Division and failed to provide prospective purchasers with disclosure statement or prospectus in connection with a proposed sale.	\$12,500.00	11/24/2008
E-Business Solutions P.O. Box 543 Willard, UT 84340	E-Business Solutions was found to have engaged in a telephone solicitation in Utah without being registered, and to have committed a deceptive act or practice by failing to ship goods or provide services to a consumer after receiving payment	\$2,000.00	12/02/2004
El Gallo de Jalisco	See "Nungaray, Galdino"		
Elam, Bert dba Music Plus, 5050 Winchcomb, Scottsdale AZ 85254	Mr Elam was cited for violating the Telephone Fraud Prevention Act, for conducting telephone solicitations to (7) Utah consumers without being registered.	\$11,000.00	9/10/2001
Engle, Vince/Fitcorp Inc./ Aspire Health & Fitness 3121 South 400 East Bountiful, UT 84010	Mr. Engle was found to be in operation of a Health Spa without having properly registered with the Division of Consumer Protection as required by the Health Spa Services Protection Act.	\$14,200.00	8/23/2004
EPC Parts 8335 Winnetka Ave Winnetka, CA 91306-1630	EPC Parts was found to have committed deceptive acts or practices by failing to refund deposits to consumers, and by charging a consumer for a transaction to which the consumer had not agreed.	\$4,000.00	12/02/2004
Epenzio, Inc.	See "Bring it Home, Inc."		
E-Pro Coaching 547 West 3900 South Suite #B Salt Lake City, UT 84123	E-Pro Coaching was found to have violated the Telephone Fraud Prevention Act by conducting telephone solicitations without first being registered with the Utah Division of Consumer protection.	\$2,500.00	9/25/2006
Envirotech, Inc., Attn: Jamie J. Richardson, 100 Cummings Ctr., Suite 335C, Beverly, MA 01915	Envirotech, Inc. was cited for violating the Telephone Fraud Prevention Act when after it engaged in telephone solicitations without being first duly registered with the Division.	\$1,000.00	4/2/2002
Electro Buy Inc., 10474 Santa Monica Blvd., Suite 403, Los Angeles, California 90025	Electro Buy Inc. was cited for engaging in deceptive business practices after failing to ship goods within the time represented after receiving payment in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	5/31/2002
Ellison, Daniel Jacob	See "Kids Quad Shop"		
Ellisor, David Lee dba Washington DC On Tour, 10500 Cibola LP NW F205, Albuquerque NM 87114	Mr. Ellisor was cited for violating the Utah Consumer Sales Practices Act, by failing to give refunds to consumers for non-used, non-damaged or non-defective goods within 30 days.	\$31,200.00	8/30/2001

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Espinosa, Ralph R.	See "World Internet Network, LLC"		
Espirit Homes, LLC Tooele, UT Grantsville, UT	Espirit Homes and Linda K. Sosa committed deceptive acts or practices by indicating that the subjects of consumer transactions was of particular standard, quality, grade, style, or model, when they were not; by failing to ship goods or provide services within the time advertised or otherwise represented; by charging for transactions that had not been previously agreed to by consumers.	\$7,500.00	4/2/2008
Espress Yourself Coffee Franchise Corp.	See "Easthope, Ross G."		
Etched in Stone 2031 Lincoln Ave Ogden, UT 84401	Etched in Stone and Wallis Burnside committed a deceptive act or practice by indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits, that it did not have.	\$2,500.00	5/24/2007
European Health Concepts, 1711 Worthington Road, Suite 201, West Palm Beach, FL 33409	European Health Concepts was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act by failing or refusing to honor a valid notice of cancellation of a consumer transaction.	\$1,000.00	2/27/2003
Exterior Solutions	See "Tolman, Jason"		
Extreme Waketowers	See "Miranda, Chris dba Extreme Waketowers"		
Fakatoumafi, Kato d/b/a Solitude Consulting 1875 South State Street, Ste. T-600 Orem, UT 84058	Kato Fakatoumafi d/b/a Solitude Consulting was found to have violated the Telephone Fraud Prevention Act by making untrue statements in connection with a telephone solicitation and by conducting telephone solicitations without first being registered with the Utah Division of Consumer Protection.	\$10,000.00	10/22/2007
Family 'S' Sprinklers Service	See "Skougard, Alan"		
Farmer, Gene E. Salt Lake City, UT	Committed a deceptive act or practice by failing to make a refund within 30 days after receiving a valid request for a refund by a consumer.	\$2,500.00	11/24/2008
Fast Flip Real Estate 7001 S 900 E Ste 300 Midvale UT 84047	Respondent committed a deceptive act by failing to give adequate verbal or written disclosure of its refund policy.	\$2,500.00	7/6/2006
Federal Procurement Registry Corp., 1337-1339 So Main St, Salt Lake City, UT 84115	Federal Procurement Registry Corp. was cited for engaging in telephone solicitation without first being duly registered in violation of the Telephone Fraud Prevention Act.	\$1,000.00	10/1/2002
Fenestra	See "Koncar, Kevin"		
Financiallyfit Inc 770 E Main Street #423 Lehi, UT 84043-2284	Financiallyfit, Inc., was cited for a violation of the Utah Credit Services Organizations Act by charging or receiving consideration for credit services prior to full and complete performance of the credit services. They were also cited for a	\$3,500.00	5/17/2006

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	violation of the Utah Consumer Sales Practices Act by falsely indicating to a consumer that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits, when it did not.		
Financially Independent Services LLC 11576 South State Street Draper, UT 84020	Financially Independent Services LLC committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without having provided the consumer with the option to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund.	\$5,000.00	11/3/2006
Financially Independent Services LLC d/b/a FIS Digital Camera 533 West Center Street Pleasant Grove UT 84062	Financially Independent Services LLC doing business as FIS Digital Camera committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$5,000.00	3/23/2007
First Union Credit 44 Wall Street 12 th Floor New York, NY 10005 Fitcorp Inc.	First Union Credit was found to have engaged in telephone solicitations in Utah without being properly registered. See "Engle, Vince"	\$1,000.00	10/03/2005
Floral Keepsakes Collection 2601 South 150 East Bountiful, UT 84010	Committed deceptive acts or practices by failing to ship goods after receiving payment and failing to make a refund after receiving a valid refund request.	\$5,000.00	9/03/2009
Fly Free Travel 473 S. River Road #1201 St. George, UT 84770	Fly Free Travel committed a deceptive act or practice by failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$2,500.00	10/22/2007
Ford Brothers Investments P.O. Box 551 Sandy, UT 84091	Committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment and failing to make refunds after receiving valid requests for refunds.	\$5,000.00	6/30/2009
Fowler, Kent dba Fowler's, 1177 E 1100 S, Clearfield, UT 84015	Mr. Fowler was cited for engaging in deceptive business practices after he failed to make a timely refund after to a consumer.		12/19/2002
Fowler's	See "Fowler, Kent dba Fowler's"		
Frederico Landscaping, Inc. PO Box 1513 Orem, UT 84059 Free Computers	Frederico Landscaping was found to have committed a deceptive act or practice by failing to honor a warranty term. See "Smith, Jan aka Paul Franklin Clint dba Free Computers"	\$2,500.00	9/25/2006
Frontline Shiloh Jackson 2357 South 2100 East St. George, UT 84790	Committed a deceptive act or practice by knowingly or intentionally failing to ship goods or furnish services within the time represented after receiving payment.	\$2,500.00	11/24/2008
817 Songbird Lane Saratoga Springs, UT 84048 Fund Administrators, LLC 2139 North 12th Street Unit 8	Committed deceptive acts or practices by knowingly or intentionally falsely indicating that consumer transactions involved warranties, disclaimers of warranties, particular	\$32,500.00	3/10/2009

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Grand Junction, CO 81501	warranty terms, or other rights, remedies or obligations.		
Future Planning PO Box 615 Antioch TN 37011	Future Planning was found to have committed a deceptive act or practice by failing to refund a deposit to a consumer.	\$2,500.00	10/03/2005
Galbraith, Orvin L.	See "Select Systems, Inc."		
Galiano, Jose dba Precision Engines, 425 North 300 West, Salt Lake City, UT 84103	Mr. Galiano was cited for violation of the Utah Consumer Sales Practices Act for indicating that a consumer transaction involved a warranty when it did not; he failed to timely furnish goods or services to a Utah consumer; he failed to provide a written estimate of repair; he represented repairs were made when such was not the fact; he failed to provide the consumer with receipts stating the time which the option is binding; and he failed to make a refund for goods purchased.	\$7,000.00	9/12/2001
Gallagher, John	See "Shamrock Landscaping, LLC"		
Gardiner, Michelle	See "Croft, Michelle Gardiner dba A Summer Bridal"		
Gardiner, Somer dba A Summer Bridal, 7476 Brook Hollow Loop Rd #8A, Park City, UT 84098	Ms. Gardiner was cited for violating the Utah Consumer Sales Practices Act, for misrepresenting the product, for failing to ship goods after receiving payment and for failure to make refunds	\$6,000.00	8/30/2001
Gardner, Lorin R., dba Gardner Optical, 3920 South 1100 East, Salt Lake City UT 84124	Lorin Gardner was cited for engaging in deceptive business practices in violation of the Consumer Sales Practices Act for failing to timely ship goods or furnish services after receiving payment.	\$1,000.00	2/26/2003
Gardner, Markay	See "Discount TV & VCR Repair"		
Gardner Optical	See "Lorin R. Gardner"		
Garduno, Ben dba Alpine Tree Experts 4669 Namba Way SLC UT 84107	Respondents committed a deceptive act when they falsely indicated that they had a sponsorship, or approval, or affiliation, and failed to provide goods and services to consumers within the time advertised or represented.	\$6,000.00	7/06/2006
Gatt, Richard J.	See "Best Images Photography"		
Geet International Institute of Technology	See "Paul Pantone dba Geet International Institute of Technology"		

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Global International aka Global Paper Supplies	See "Global International aka Global Paper Supplies"		
Global Paper Supplies aka Global International, 1015 Northwest Avenue Ste 106, Eldorado AR 71730	Global Paper Supplies aka Global International is in violation of the Telephone Fraud Prevention Act for engaging in telephone solicitations without first being registered as a telemarketer.	\$1,000.00	1/2/2002
Global Web, Inc., 11814 South Electric Road Suite 100, Draper, UT 84020	Global Web was cited selling assisted marketing plans without first filing the required information with the division in violation of the Business Opportunity Disclosure Act.	\$2,000.00	10/1/2002
Gongora, Luis 1015 Hislop Drive Ogden, UT 84404	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment; failing to obtain a consumers' express authorization for services in a form evidenced by a written agreement signed by the consumer.	\$5,000.00	6/30/2009
Good Deal Technology 247 E Bell Brook Covina CA 91722	Good Deal Technology committed a deceptive act or practice by indicating that a consumer transaction involved or did not involve a warranty, a disclaimer of warranties, particular warranty terms, or other rights, remedies, or obligations when the representation was false, or failed to honor a warranty or particular warranty term; and refused to give a refund to a consumer for used, damaged, or defective products.	\$5,000.00	5/24/2007
Grantsville Cabinetry	Grantsville Cabinetry committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without having provided the option to either cancel the agreement or extend the date.	\$2,500.00	5/10/2007
Great Gain LTD Ste 2000 34 2755 Longhood Highway Pott Coquitlam BC Canada V3B 5Y9	Great Gain LTD was found to have sent an unsolicited facsimile to a Utah resident in violation of Utah law.	\$1,000.00	9/17/2004
Griffiths, David 1875 South State Street #3000 Orem UT 84097-8078	David Griffiths and MX Marketing were found to have committed a deceptive act or practice by failing to provide goods or services after having received payment.	\$1,000.00	10/03/2005
Jason Groth dba Northern Utah Landscaping and Sprinklers 1544 West 1680 North Clinton UT 84015	Jason Groth dba Northern Utah Landscaping and Sprinklers committed a deceptive act by failing to provide the goods or services after having received payment. They also failed to provide refunds when they were requested by consumers	\$2,000.00	07/06/2006
Guardian Financial Benefits 100-A Walnut Street #192 Champlain, NY 12919	Guardian Financial Benefits was found to have engaged in a telephone solicitation in Utah without being registered, and to have committed a deceptive act or practice by falsely indicating the uses or benefits of a consumer transaction.	\$3,500.00	12/02/2004
Gurney, David Kent Gurney's Deck 695 North 350 West Kaysville, UT 84037	Committed deceptive acts or practices by failing to honor a warranty or particular warranty term; failing to make a refund after receiving a valid request for a refund.	\$5,000.00	6/30/2009
H&M Repair Company 4247 South Atherton Dr. Apt. 10 Taylorsville UT 84123	H&M Repair Company committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	3/2/2007

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Hammer & Nail, LLC 2017 North 2895 West Clinton, UT 84015 Harper, John	Committed a deceptive act or practice by failing to provide the goods or furnish services after having received payment. See "Zion Furniture & Upholstering Co."	\$2,500.00	5/23/2008
Hansen Publications, 64 Clifton Avenue, Ansonia, CT 06401-0574	Hanson Publications was cited for violating the Telephone Fraud Prevention Act after it engaged in telephone solicitations without first being duly registered with the division.	\$1,000.00	2/20/2002
Harry's Specialty Cars 4100 East Phillips Pl Centennial, Colorado 80122-3905	Harry's Specialty Cars was found to have committed deceptive acts or practices by failing to refund a deposit after receiving a valid request for a refund, and by falsely indicating the standard, grade, style, or model of a consumer transaction.	\$2,000.00	9/17/2004
Hartt, Patricia Ann	Patricia Ann Hartt committed a deceptive act or practice by charging a consumer for a consumer transaction that had not previously been agreed to by the consumer.	\$2,500.00	3/23/2007
Harvey, Randy	See "Wasatch Landscape Sprinkler and Snow Removal"		
Gary Headlee 692 Lennox Street Midvale, UT 84047	See "motherboardrepair.com"		
Headline Promotions, Inc. 1045 North 1725 West #165 St. George, UT 84770	Committed deceptive act or practice by failing to provide goods or services after receiving payment	\$45,000.00	12/17/2007
Aaron Robert Heap dba Seven 2, 350 S 400 E, Suite 306, Salt Lake City, Utah 84111	Mr. Heap was cited for misrepresenting or failing to honor a warranty given in connection with a consumer transaction in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	8/14/2002
Hermansen, Jason	See "Aspen Groundworks"		
Higginson, Bracken	See "Altis Marketing Group"		
High Country Cabinet 109 Crestview Drive Park City, UT 84060 Higley, Justin	Committed deceptive act or practice by failing to provide goods or furnish services within the time represented after receiving payment. See "Titan Group Real Estate, LLC" or "Mark Higley Construction, LC"	\$2,500.00	7/11/2008
The House	See "McBride, Russ dba The House"		
Hope for the Handicapped, 1917 W Glendale Ste 12, Phoenix, AZ 85021	Hope for the Handicapped was cited for violating the Utah Telephone Fraud Prevention Act, by operating a "telephone soliciting business" without first being duly registered with the division.	\$1,000.00	9/26/2001
Heriberto Horna aka Heriberto Raul Horna-Diaz 4538 Carnegietech Salt Lake City, UT 84120	Failed to obtain a consumer's express authorization for repairs, inspections or other services	\$2,500.00	9/03/2009

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HSP Direct 23525 Dulles Corner Blvd Ste 470 Herndon, VA 20171	HSP Direct was found to have conducted charitable solicitations in Utah without having registered with the Division of Consumer Protection as required by the Charitable Solicitations Act.	\$2,000.00	8/23/2004
IBS	See "Internet Business Systems dba IBS"		
Idigital.com, 27636 Ynez Rd #L7230, Temecula, CA 92591	Idigital.com was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act after failing to make a shipment of goods after receiving payment and failing to make a refund to a consumer.	\$1,000.00	2/20/2002
Infiniti Construction Corp. 292 North 250 West American Fork, UT 84003	See "Ricks Contracting, Inc. and Ty M. Ricks"		
Ink Sling Tattoo Supplies 106 Lisa Lane Newalla, OK 74857	Ink Sling Tattoo Supplies was found to have committed a deceptive act or practice by failing to provide goods or services after receiving payment.	\$2,500.00	9/25/2006
Internet Business Systems dba IBS, 1905 West 4700 South PMB #223, Salt Lake City, Utah 84118-1105	IBS was cited for violating the Utah Business Opportunity Act conducted business without first filing the disclosures required by the Business Opportunity Act.	\$13,000.00	8/23/2001
Internet Business Solutions 948 E. North Union Ave. Ste C201 Midvale, UT 84047	Internet Business Solutions was found to have violated the Telephone Fraud Prevention Act by conducting telephone solicitations without first being registered with the Utah Division of Consumer protection.	\$2,500.00	9/25/2006
Iron Flower, Inc. 4853 S. Center Street Murray, UT 84107	Failed to comply with the Utah Health Spa Services Protection Act upon cessation of operations.	\$15,000.00	9/03/2009
Jackson, Gary Ray	See "Super Sheds"		
Jackson, Shawn	See "Precision Chimney Cleaning"		
Jacobs, David B. 3011 South 5990 West West Valley City, UT 84128	David B. Jacobs was found to have committed a deceptive act or practice by failing to timely ship goods or furnish services.	\$7,500.00	10/11/2006
Jacobsen, Steven A.	See "ASAP Fencing Inc."		
Janicki, Thomas Arthur	See "Headline Promotions, Inc."		
J and S Press 17915 Ventura Blvd. #212 Encino CA 91316	J & S Press and Network Advertising were found to have sponsored a charitable solicitation in Utah without being properly registered.	\$500.00	10/03/2005
Jensen, Paul Duane DBA Paul Duane Photography 467 G Street Apt B Salt Lake City UT 84103	Pual Duane Jensen doing business as Paul Duane Photography committed a deceptive act or practice by failing to provide goods or furnish services to consumers within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$10,000.00	2/2/2007
Jim M'Lady Oldsmobile/Isuzu/Nissan 5656 Northwest Highway	Jim M'Lady Oldsmobile/Isuzu/Nissan was found to have committed a deceptive act or practice by selling a nonconforming buyback vehicle without providing the legally	\$2,500.00	10/03/2005

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Crystal Lake, IL 60014	required consumer disclosures.		
Jones, Seth	See "Automotive Express"		
JRV Design, LLC	JRV Design, LLC, Jay Richard Voelzke, and Stacy Campbell Voelzke committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$5,000.00	4/9/2007
Justice, John M. 10 South Main Clawson, UT 84516	John M. Justice was found to have committed a deceptive act or practice by failing to provide goods or services after having received payment.	\$2,000.00	10/03/2005
KJ Builders, Inc. 787 West 2400 North Lehi, UT 84043	Committed deceptive act or practice by failing to provide goods and services after receiving payment.	\$2,500.00	12/17/2007
Keagan, Stan d/b/a Community Publications	Stan Keagan doing business as Community Publications acting as a professional fund raiser, fund raising counsel or consultant, knowingly planned, managed, advised, counseled, consulted, or prepared material for, or with respect to, the solicitation in Utah of a contribution while not being registered with the Division.	\$500.00	6/8/2007
Kerr, Erik Kerr Marketing Inc 7001 S 900 E Ste 300 Midvale UT 84047	Respondents acted as a telephone soliciting business in Utah without having registered with the Division or having posted the required surety. Respondents, in connection with a telephone solicitation, each failed to orally advise consumers of their right to cancel a purchase. Respondents refused to provide refunds to consumers	\$10,000.00	7/6/2006
Kids Quad Shop 954 North 40 West Orem, UT 84057	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment; failing to honor warranty or particular warranty term; failing to clearly indicate non-refund, exchange or credit policy; failing to make refunds after receiving valid requests for refunds.	\$12,500.00	6/30/2009
Kinder, Brandon	See "B.K. Plumbing"		
Kevin Kittridge, 2061 Cooke Dr., Park City, UT 84060	Mr. Kittridge was cited for engaging in deceptive business practices when he failed to furnish the buyer with a completed receipt and failed to give the buyer notice of the three day right of cancellation in violation of the Utah Consumer Sales Practices Act.	\$3,000.00	10/1/2002
Koncar, Kevin dba Fenestra 5442 South 900 East #125 Murray, UT 84117	Kevin Koncar dba Fenestra was found to have committed deceptive acts or practices in violation of the Utah Consumer Sales Practices Act by failing to refund a deposit or furnish goods or services within the required time frame.	\$2,000.00	8/23/2004
Kostt Construction 5663 Saybrook Lane West Valley City, UT 84128	Violated Consumer Sales Practices Act by indicating that the subject of a consumer transaction is of a particular standard, quality, grade or model, when it was not and Refusing to give a refund for non-used, non-damaged or non-defective goods when consumer provided reasonable proof of purchase.	\$5,000.00	12/17/2007

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Koyle, Devon Jay	See "Doors and More, Inc.		
KW Productions	See "Keagan, Stan d/b/a Community Publications"		
Lane Hall d.b.a. Lane's Best 10 Somerset Drive south Great Neck NY 11020	Lane's Best was cited for a violation of the Utah Consumer Sales Practices Act by charging a consumer for a transaction that was not previously agreed to by the consumer.	\$2,500.00	5/17/2006
Latham, Jennifer 24 Palo Verde Lane Russellville AR 72801	Jennifer Latham acted as a telephone soliciting business in Utah without having registered with the Division or posted the required security.	\$2,500.00	5/3/2007
Laughter Roos, LLC	See "Party Times"		
Laurienti, Anthony J. 4579 South Woodgrove Drive West Valley UT 84120	Anthony J. Laurienti doing business as Affordable Roofing Inc. committed a deceptive act or practice by: indicating that the subject of a consumer transaction was of a particular standard, quality, grade, style, or model, when it was not; indicating that a consumer transaction involved or did not involve a warranty when the representation was false; and failing to refund a deposit within a reasonable time or 30 days after a valid request for a refund.	\$7,500.00	3/23/2007
LeBlanc, Jonas J. LeBlanc Industries LLC dba Exterior Additions 378 N Dixie Ave Layton UT 84041	The Respondents failed to ship goods or furnish services within the time advertised after receipt of payment. Respondents failed to make a refund of a deposit within 30-days after receipt of a timely and valid request for a refund.	\$5,000.00	7/6/2006
Lee, Carson M. 4689 Price Road Clayton, WA 99110	Di Lusso Diamonds & Fine Jewelry, Inc. and Carson M. Lee committed a deceptive act or practice by failing to provide goods or furnish services to consumers within the time advertised or represented, or within 30 days, after receiving payment.	\$2,500.00	10/22/07
Exterior Additions	See "LeBlanc, Jonas J. and Leblanc Industries LLC dba Exterior Additions".		
Lee, Parry	See "Wasatch Humane Society"		
Lexis Enterprises	See "Matt Mattson"		
Liavaa, Sione 8192 S 2360 W West Jordan UT 84084	Sione Liavaa committed a deceptive act or practice by failing to provide goods or furnish services to consumers within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either	\$2,500.00	2/2/2007

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	cancel the agreement or extend the date.		
Liberty Legal Services, PC, 1549 W 7800 S, West Jordan, UT 84088	Liberty Legal Services, PC was cited for providing services of a credit services organization without first being duly registered and bonded in violation of the Credit Services Organization Act.	\$2,000.00	10/1/2002
Lindsley, Danny R.	See "DLS Custom Hardwood Flooring"		
Lino, Tua T. 811 W 1340 S Provo UT 84601	See "Oak Haven Construction"		
Litton, Samuel	See "Hope for the Handicapped Samuel Litton"		
Logo Impressions 1926 South 1325 West Syracuse, UT 84075	Committed a deceptive act of practice by failing to refund a deposit to the consumer within 30 days after receiving a valid refund request.	\$2,500.00	5/23/2008
Loni, Sam M. 818 South 1200 West Salt Lake City, UT 84104	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to make a refund after receiving a valid refund request from a consumer.	\$5,000.00	3/6/2009
Lovelace, Jerry	See "Color Blue Pools and Spas"		
Lusk, Larry	See "Hammer & Nail"		
Mach 1 Sales, LLC 6045 S. Ridgeline Drive D105 Ogden, UT 84405	Failed to include in prize notices the name and address of both solicitor and sponsor; failed to include verifiable retail value of each prize; failed to include statement of odds in immediate proximity to listing of each prize in the same size and boldness as the prize; failing to provide a consumer with the prize indicated on the notice.	\$20,000.00	6/30/2009
Maison Bleu Design, LLC 6230 S. Meadowcrest Road Salt Lake City, UT 84121	Committed deceptive acts or practices by failing to furnish services within the time represented after receiving payment and failing to provide a refund after receiving a valid request for a refund.	\$5,000.00	9/03/2009
Malolo, Sione T.	See "H&M Repair Company"		
Mark Higley Construction 928 West 1800 North, Suite K Clinton, UT 84015	Committed deceptive act or practice by indicating falsely that a consumer transaction involved a warranty or particular warranty terms; failing to honor a warranty or particular warranty terms	\$2,500.00	6/03/2009
Marquel.com	See "Russell, Alvin B."		
Matrix LS Inc 31600 West 13 Mile Road Farmington Hills MI 48334- 2165	Matrix LS Inc was cited for a violation of the Utah Telephone and Facsimile Solicitation Act by making or causing to be made an unsolicited telephone call within Utah to a number contained in the no-call database. They were also cited for a violation of the same Act by sending an unsolicited facsimile advertisement to a Utah resident.	\$5,000.00	5/17/2006
McBride, Russ dba The House, 1769 West 5125 South, Roy, Utah 84067	Mr. McBride was cited for soliciting for charitable contributions without first being duly registered with the division.	\$10,000.00	7/5/2002

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Mamone, James, 8174 Pambarton, San Antonio, TX 78709	Mr. Mamone was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act after failing to deliver goods or make a refund to a consumer.	\$1,000.00	2/20/2002
Markman, Sandra L. dba CNS Enterprises, 1006 27 th Ave West, Bradenton FL 34205	Ms. Markman was cited for violating the Telephone and Facsimile Solicitations Act by authorizing the operation of a facsimile machine to send an advertisement to a telephone number in St. George, without having the prior consent or an established business relationship with the recipient of the advertisement.	\$1,000.00	9/25/2001
Martinez, Ed dba Ace Remodeling 4505 West 4475 South West Valley City, Utah 84120	Ed Martinez dba Ace Remodeling was found to have committed a deceptive act or practice by indicating that he had sponsorship, approval, or an affiliation that he did not have.	\$1,000.00	9/17/2004
Matrix Market Group 6905 South 1300 East #343 Midvale, UT 84047	Committed a deceptive act or practice by failing or refusing to honor a valid notice of cancellation by a consumer and refunding all payments made within 30 days after receiving notice of cancellation.	\$2,500.00	11/24/2008
Matt Mattson 1937 E. Holladay View Pl. Holladay, UT 84117	Matt Mattson dba Lexis Enterprises and Real Estate Wealth Unlimited committed a deceptive act or practice by indicating to consumers that the subject of transactions had sponsorship, approval, performance characteristics, accessories, uses or benefits that it did not.	\$10,000.00	1/14/2008
Matthews, Shon aka Earl, Shon Earl	See "Matrix Market Group"		
McMillan, Jim 2525 East 3300 South Apt 4 Salt Lake City, UT 84109	Jim McMillan was found to have committed a deceptive act or practice by failing to refund a deposit to a consumer.	\$1,000.00	12/02/2004
McMillan, James 427 East 3300 South Salt Lake City, UT 84115	James McMillan and Appliance Doctor Services committed a deceptive act or practice by failing to provide goods or furnish services to consumers within the time advertised or represented, or within 30 days, after receiving payment; and failing to refund deposits to consumers within 30 calendar days after valid requests for refunds of deposits from consumers.	\$15,000.00	10/22/2007
McMullin, George Keith	See "TS Resolutions, LLC"		
McNeely, Douglas Arthur PO Box 12908 Ogden, UT 84412	Douglas Arthur McNeely committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without having provided the consumer with the option to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund.	\$5,000.00	11/15/2006

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Medplan, Inc., 1200 Woodruff Rd, Ste A3, Greenville, SC 29607-5732	Medplan, Inc. was cited for deceptive business practices after it failed to make a refund relating to a consumer transaction in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	8/14/2002
Mercury Internet and Wireless Service 9 North 3 rd Street Philadelphia, PA 19106	Mercury Internet and Wireless Service was found to be operating a telephone soliciting business in Utah without being properly registered.	\$2,000.00	9/17/2004
McGugin, Kelly, dba Astra-Glaze, 273 Chimes View Drive, South Ogden UT 84405	Mr. McGugin was cited for engaging in deceptive business practices in violation of the Consumer Sales Practices Act after representing to a consumer that a transaction was covered by a warranty when it was not.	\$1,000.00	2/27/2003
Micropc Direct, 10322 Dolan Ave, Downey, California 90241	Micropc Direct was cited for failing to timely ship goods after receiving payment in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	7/5/2002
Midway Floor Covering and Design, Inc. 1001 Little Sweden Road Heber City, UT 84032	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment; failing to make refunds after receiving valid requests for refunds.	\$5,000.00	6/30/2009
Midwest Spa Distributors 8601 Pyott road #A Lake In The Hills IL 60156	Respondents failed to ship goods or furnish services after accepting a deposit from a consumer. Respondents also failed to make a refund of the deposit when the refund was requested.	\$5,000.00	7/6/2006
Militoni, Charlie Salesi 891 S 750 E Orem UT 84601	Respondent committed a deceptive act by indicating that the Respondent had a sponsorship, approval, or affiliation that the Respondent did not have. Respondent also falsely indicated that the Respondent's work would be repaired under warranty.	\$2,085.00	7/6/2006
Miller, Ann dba Precision Engines, 2763 S 8400 W, Magna, UT 84044	Ms. Miller was cited for violating the Utah Consumer Sales Practices Act by indicating that the subject of a consumer transaction was covered by warranty when it was not; failed to timely furnish goods or services to a Utah consumer, failed to provide a written estimate of repair, represented repairs were made when such was not the fact; failed to provide the consumer with an itemized receipt for the repairs; and failed to provide the consumer with the receipts stating the date of the transaction.	\$7,000.00	9/10/2001
Miranda, Chris dba Extreme Waketowers, 409 Mission Blvd, Santa Rosa CA 95409	Mr. Miranda was cited for violating the Utah Consumer Sales Practices Act for failed to provide goods or services to a Utah consumer within 30 days after receipt of payment.	\$1,000.00	10/17/2001
Molisi, Viliami T.	See "Big M Construction"		
Morgan, Scott Christopher	See "Murphy Bed Systems of Utah"		

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Morse, Clare T. dba North Shore Medical Products 1351 W. Jordan Hills Drive South Jordan, Utah 84095	Clare T. Morse was found to have committed deceptive acts or practices by misrepresenting warranties, failing to provide refunds, and failing to ship goods after receiving payment.	\$7,000.00	9/17/2004
Morris, Tyler 678 South 200 East Springville, UT 84663	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment, failing to provide a consumer a dated receipt at the time of receiving a deposit, and failing to make a refund after receiving a valid refund request from a consumer.	\$7,500.00	3/6/2009
Motherboardrepair.com 692 Lennox Street Midvale, UT 84047	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to make a refund after receiving a valid refund request from a consumer.	\$10,000.00	9/03/2009
Mountain States Construction and Development, LLC 6903 Cormorant Circle Salt Lake City, UT 84121	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses or benefits that it did not have.	\$5,000.00	3/10/2009
Mower, Brian/ Mower's Gym 57 North Carbon Ave. Price, UT 84501	Brian Mower/Mower's Gym was found to be operating a Health Spa without having properly registered with the Division of Consumer Protection as required by the Health Spa Services Protection Act.	\$2,300.00	8/23/2004
Mulligan Group LLC	See "Tree House Consulting and Marketing Group LLC"		
Murphy Bed Systems of Utah 845 S. Main Street Bountiful, UT 84010	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment and indicating that a specific price advantage exists when it did not.	\$5,000.00	6/30/2009
Music Plus	See "Elam, Bert dba Music Plus"		
MX Marketing	See "Griffiths, David"		
MXMarketing Inc 1325 S 800 E Ste 315 Orem, UT 84097	MXMarketing Inc. committed a deceptive act or practice by: indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits that it did not; failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within a reasonable time or 30 days after a valid request for a refund from the consumer.	\$7,500.00	12/6/2006
NMG dba National Marketing Group, 4641 Roswell Rd, Atlanta, GA 30342	NMG was cited for failing to file the information required by the Utah Business Opportunity Disclosure Act.	\$2,000.00	8/14/2002

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Naccarrato, Nick dba Custom & Classic Auto Glass, 650 Fine Drive, Salt Lake City, Utah 84119	Mr. Naccarrato was cited for failing to deliver product after receiving payment in violation of Utah Consumer Sales Practices Act.	\$1,250.00	7/5/2002
National Audit Defense Network 5030 Paradise Rd, Ste B216 Las Vegas, Nevada 89119	National Audit Defense Network was found to have committed a deceptive act or practice by failing to ship goods or provide services to a consumer after receiving payment.	\$1,000.00	12/02/2004
National Business Publications 1936 Saranac Avenue, Suite 254 Lake Placid, NY 12946	National Business Publications committed a deceptive act or practice by charging a consumer for a transaction that had not been previously agreed to by the consumer.	\$2,500.00	10/25/2006
National Info-Tech Center, 16845 N 29 th Ave #336, Phoenix, AZ 85053	National Info-Tech Center was cited for violating the Telephone Fraud Prevention Act, by conducting telephone solicitations to Utah telephone numbers without being registered with the Division of Consumer Protection.	\$1,000.00	11/27/2001
National Marketing Group	See "NMG dba National Marketing Group"		
National Energy Rebate Fund Aka National Rebate Fund 2500 Broadway, Unit B-253 Grand Junction, CO 81503	Committed deceptive acts or practices by knowingly or intentionally falsely indicating that consumer transactions involved warranties, disclaimers of warranties, particular warranty terms, or other rights, remedies or obligations.	\$37,500.00	11/24/2008
National Transmission, Inc., Attn: Brent Fackrell, 550 West 220 South, Pleasant Grove, Utah 84062	National Transmission, Inc. was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act after failing to give the consumer a written estimate of repair; failing to obtain from the consumer a written authorization for additional, unforeseen repair work; intentionally understating or misstating materially the estimated cost of repair; and failing to provide the consumer with an itemized list of repairs performed and the reason for the repairs.	\$4,000.00	2/20/2002
Naumanan, Alan dba The Granite Guy 5442 South 900 East #118 Murray, UT 84117	Alan Naumann dba The Granite Guy committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	12/22/2006
Navarro, Manuel d.b.a. Andean Wind Instruments 960 East 4200 South Ogden UT 84403	Navarro was cited for three violations of the Utah Consumer Sales Practices Act after failing to provide goods to consumers within the time advertised or represented, or within 30-days after receiving payment, without having provided the consumers with the option to either cancel the agreement or extend the date.	\$7,500.00	5/25/2006
NBC Consulting d/b/a New Beginning Consulting 384 South 400 West Lindon UT 84042	NBC Consulting doing business as New Beginning Consulting acted as a telephone soliciting business in Utah without having properly registered with the Division or posting the required security. NBC Consulting made or caused to be made an untrue material statement, or failed to disclose a material fact necessary to make any statement made not misleading, in connection with a telephone solicitation or a filing with the Division. NBC Consulting committed a deceptive act or practice by failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$32,500.00	1/5/2007

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Nelco, Inc.	See "Burrows Marble and Granite"		
Nelson, Ted W.	See "Utah Window Sales"		
Network Advertising	See "J and S Press"		
Neves, Elysha Jerome 3706 South 6000 West West Valley City, UT 84128	Committed deceptive act or practice by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment.	\$2,500.00	3/10/2009
New Beginnings LLC	See "Coffin, Jeff; dba New Beginnings LLC and No Doubt Inc"		
New Haven Home Furnishings	See "Darrell L. Rassmussen"		
Nichols, R. Scott 11652 Harvest Crest Way South Jordan, UT 84095	See "Practical Living Spaces, Inc."		
No Doubt Inc	See "Coffin, Jeff; dba New Beginnings LLC and No Doubt Inc"		
Noah's Shirt	See "Bastian, Noah dba Noah's Shirt"		
North Shore Medical Products	See "Morse, Clare T."		
Northern Utah Landscaping	See "Jason Groth dba Northern Utah Landscaping"		
Northwest Mortgage, 6911 South 1300 East, Suite 219, Salt Lake City, Utah 84047	Northwest Mortgage violated the Telephone and Facsimile Solicitations Act in its use of an automated telephone dialing system.	\$3,000.00	8/23/2001
Nouveau Riche Dan D. Debenham 14795 South Golden Leaf Ct Draper UT 84020	Respondent committed a deceptive act by failing to provide goods or services to a consumer after receiving payment and by refusing to give a refund for non-damaged or non-defective goods, without having clearly indicating the refund policy.	\$5,000.00	7/6/2006
Nungaray, Galdino 3454 South West Temple Salt Lake City, UT 84115	Galdino Nungaray and El Gallo de Jalisco were found to have committed deceptive acts or practices by falsely indicating the standard, quality, or grade of a consumer transaction, and by failing to furnish services after having received payment	\$5,000.00	10/03/2005
Nursing Services, Inc. 8024 South Old Coventry Circle Sandy, UT 84093	Nursing Services, Inc. was found to have violated the Utah Postsecondary Proprietary School act by operating and advertising a proprietary school without having obtained a certification of registration from the Utah Division of Consumer Protection and failing to file and effective registration statement.	\$1,000.00	9/25/2006
Oak Haven Construction 1124 E 680 N Orem UT 84097	Oak Haven Construction and Tua T. Lino committed a deceptive act or practice by causing a consumer to pay for the same service twice.	\$2,500.00	2/2/2007

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Only Choice Custom Cabinetry 2407 Black Village Court Salt Lake City, UT 84119	Committed deceptive acts or practices by failing to ship goods or furnish services within the time represented after receiving payment; indicating that supplier had sponsorship, approval or affiliation that supplier did not have.	\$5,000.00	6/30/2009
Pacific Coast Health Products, 1000 N. Green Valley Pkwy Suite 300, Box 203, Henderson, NV 89014	Pacific Coast Health Products was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act after failing to make a refund to a consumer.	\$1,000.00	2/20/2002
Parry, Darren 704 North 2575 West West Point UT 84015 774 North 800 West Brigham City UT 84302	Darren Parry committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	4/9/2007
Party Times 2476 Wood Hollow Way Bountiful, UT 84010	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment.	\$2,500.00	9/3/2009
Pearl, Adam J.	See "www.best-box-sets.com"		
Persuasion Institute, Inc. 3214 N. University Ave. #613 Provo, UT 84604	Committed a deceptive act or practice by failing to make a refund to a consumer after receiving a valid request for a refund.	\$2,500.00	6/30/2009
Peterson, Roger d/b/a Iron Designs 43 West 50 South American Fork UT 84003	Roger Peterson doing business as Iron Designs committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	3/2/2007
Pewtress, Richard	See "Timber Ridge Cabinetry"		
Pharma Co-Op Po Box 2824 Champlain NY 12919	Pharma Co-Op acted as a telephone soliciting business in Utah without having properly registered with the Division of posting the required security.	\$2,500.00	1/19/2007
Picture Perfect Car Wash and Auto Detailing	See "Ford Brothers Investments, LLC"		
Pioneer Asphalt 2790 South 1000 West Brigham City, UT 84302	Pioneer Asphalt and Don Dilmore committed deceptive acts or practices by charging for transactions that consumers had not previously agreed to; by falsely indicating that consumer transactions involved warranties, particular warranty terms or other rights, remedies or obligations; by failing to honor warranties or particular warranty terms.	\$5,000.00	4/2/2008
Practical Living Spaces, Inc. 9137 Monroe Street #A Sandy, UT 84070	R. Scott Nichols doing business as Practical Living Spaces, Inc. committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented.	\$7,500.00	10/2/2008

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Prepress Tech. Inc. 3652 North Cicero Avenue Chicago IL 60641	Prepress Tech. Inc. and Viprofix were found to have committed deceptive acts or practices by failing to provide goods after having received payment, and for failing to refund valid deposits.	\$6,000.00	10/03/2005
Price, Jamie 22925 North 19 th Way Phoenix, Arizona 85024	Jamie Price was found to have engaged in charitable solicitations in Utah without being registered.	\$1,000.00	12/02/2004
Travis Peterson dba ACMN, Axiom Communication, Success Marketing, American Consumer Advertisement, Access Communications, ACM Axiom, 38 East Coatsville Avenue, Salt Lake City, UT 84115	Mr. Peterson was cited for engaging in deceptive business practices when he failed to refund as he guaranteed in violation of the Utah Consumer Sales Practices Act.	\$38,000.00	10/1/2002
Poole, Scot F.	See "Dreamworks Innovations"		
Portraits International, Inc., 1171 South Via La Costa Way, Kaysville, UT 84037	Portraits International Inc, was cited for violating the Utah Consumer Sales Practices Act for failing to timely ship goods or make a refund.	\$1,000.00	9/12/2001
Poulson, Michael Ray d/b/a Mr. Sprinkler and Landscaping Inc. 2708 Harrison Blvd. Ogden UT 84403	Michael Ray Poulson doing business as Mr. Sprinkler and Landscaping Inc. committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	3/2/2007
Powell, Dan dba Powell Enterprises and Powell Boat Rental	See "Powell Enterprises and Powell Boat Rental"		
Powell Enterprises and Powell Boat Rental	Powell Enterprises and Powell Boat Rental was cited for engaging in deceptive business practices in violation of the Consumer Sales Practices Act for failing to furnish goods or make a refund in a timely manner.	\$1,000.00	3/3/2003
Precision Chimney Cleaning 1090 South 500 East CR St. George, UT 84790	Committed deceptive act or practice by failing to provide goods or services after receiving payment	\$2,500.00	12/17/2007

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Precision Engines	See "Galiano, Jose dba Precision Engines"		
Precision Engines	See "Miller, Ann dba Precision Engines"		
Preferred Customer Service dba American Benefit Corporation, 5111 66 th St N, Ste 512, St. Petersburg, Florida 33709	American Customer Service was cited for engaging in telephone solicitation without being first duly registered with the division in violation of the Telephone Fraud Prevention Act.	\$2,000.00	5/31/2002
Pro Irrigation and Maintenance 1880 South 200 East Bountiful, UT 84010	Committed a deceptive act or practice by failing to honor a warranty or particular warranty term.	\$2,500.00	3/6/2009
Prosper Financial Solutions 4425 Jamboree Road Ste 180 Newport Beach CA 92660	Prosper Financial Solutions conducted business regulated by the Credit Services Organization without securing a certificate of registration from the Division and posting a bond. Prosper Financial Solutions charged a consumer prior to the full and complete performance of the services that Prosper had agreed to perform for the consumer and failed to provide notice of the five-day right to cancel in its contract.	\$7,500.00	6/21/2007
Raleigh, Steve dba Source One, 8254 Hwy 6N Ste 222, Houston, TX 77095	Mr. Raleigh was cited for engaging in deceptive business practices after failing to provide goods within time represented after receiving payment in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	5/31/2002
Darrell L. Rassmussen dba New Haven Home Furnishings, 700 W 900 S, Bountiful, UT 84010 and 4862 W 8620 S, West Jordan, UT 84088	Mr. Rassmussen was cited for failing to ship goods after receiving payment in violation of the Utah Consumer Sales Practices Act.	\$3,000.00	10/1/2002
Raymar Construction, Inc. 476 East 2700 South Salt Lake City, UT 84115	David Vasquez doing business as Raymar Construction, Inc. committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented; by failing to refund a deposit within thirty days after receiving a valid request from a consumer.	\$5,000.00	10/2/2008
Real Estate Investor Network LLC dba REIN	Real Estate Investor Network LLC dba REIN committed a deceptive act or practice by accepting a deposit without meeting the requirements of Utah Admin. Code R152-11-10A(2) and failing to refund a deposit to a consumer within 30 calendar days after receipt of a valid refund request.	\$5,000.00	5/3/2007
Real Estate Wealth Unlimited	See "Matt Mattson"		
Real Paradigm Media 3789 S 500 W Salt Lake City, UT 84115	Real Paradigm Media acted as a telephone soliciting business in Utah without having registered with the Division or posted the required security.	\$2,500.00	5/3/2007
Reed, Mark W.	See "www.transferyourmovies.com"		

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Reed, Paul C., 8 Hillside Ave Apt 101, Salt Lake City, Utah 84103	Mr. Reed was cited for engaging in deceptive business practices after he failed to ship goods within the time that he represented after he received payment in violation of the Utah Consumer Sales Practices Act.	\$1,000.00	5/31/2002
Revenue Worx, LLC	See "Taylor, Jason"		
Reyes, Jonathon	See "Real Estate Investor Network LLC dba REIN"		
Reyhani, Ramin dba Car Center, 2372 South State, South Salt Lake City, Utah 84115	Mr. Reyhani was cited for violating the Utah Consumer Sales Practices Act for indicating the subject of consumer transaction was of a particular quality when it was not and for failing to refund.	\$2,000.00	8/23/2001
Richardson, Darin dba Demco Services, PO Box 522427, Salt Lake City, UT 84152	Mr. Richardson was cited for violating the Utah Consumer Sales Practices Act, for refusing to give a refund for goods or services that were not delivered.	\$1,000.00	8/30/2001
Ricks, Ty M. Ricks Contracting, Inc. P.O. Box 1276 American Fork, UT 84003	Ty M. Ricks doing business as Ricks Contracting, Inc. and Infiniti Construction Corp. committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented; by failing to obtain consumers' express authorization for additional, unforeseen repairs, inspections or other services when those repairs, inspections or other services amounted to 10% or more of the original estimate.	\$5,000.00	10/2/2008
Rios, Michael	See "Click and Grow Rich"		
Rivera, Alex 125 East Main Fort Shaw MT 59443	Alex Rivera was found to have committed deceptive acts or practices by failing to provide goods or services after having received payment.	\$5,000.00	10/03/2005
Roos, Mark Joseph and Larendee B.	See "Party Times"		
Rosales, Armando 5221 South 5200 West Kearns, UT 84118	Committed deceptive act or practice by failing to ship goods or furnish services within time advertised or otherwise represented after receiving payment.	\$2,500.00	3/10/2009
Rossberg, Keith J.	See "Sound Security Group"		

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Rovico's Coffee Co.	See "Easthope, Ross G."		
Rowlands, Arthur Todd	See "Buster's Handyman Services"		
Ruffini, Dave 1839 Abbedale Lane Sandy, UT 84092	Committed deceptive act or practice in connection with a consumer transaction and failed to make a refund after receiving valid refund request.	\$5,000.00	5/23/2008
Runolfson, Andrew K.	See "Shandy Turbos"		
Russell, Alvin B. 1452 Halsay Way Suite 100 Carrollton TX 75007	Alvin B. Russell and Marquel.com were found to have committed a deceptive act or practice by refusing to give a consumer a refund for non-used, non-damaged, or non-defective goods without having clearly indicated the refund policy.	\$2,500.00	10/03/2005
Sabrina Echo-Rail Echo Photography 46 South 1930 West Hurricane UT 84737	Sabrina Echo-Rail dba Echo Photography was found to have committed a deceptive act when the Respondent failed to furnish goods and services to consumers.	\$26,750.00	07/06/2006
Sage Builders Doug Jessop Construction, Inc. 12227 S. Business Park Dr. Draper, UT 84020	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to honor warranties or particular warranty terms.	\$17,500.00	3/6/2009
Savannah Distributing, Inc. 8833 B S. Redwood Road West Jordan, UT 84088	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to make a refund to a consumer within 30 days after receiving a valid request for a refund.	\$5,000.00	3/10/2009
Schermerhorn, Steve, dba Thermaview Window Systems Inc 147 W Election Rd #200 Draper UT 84020	Respondents committed a deceptive act or practice by falsely indicating to a consumer that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits.	\$2,500.00	7/6/2006
Secure the Call Foundation 12717 W. Sunrise Blvd. Suite 340 Sunrise, FL 33323	Respondent knowingly solicited, requested, promoted, advertised or sponsored solicitation in Utah for contributions for a charitable purpose while not registered to do so.	\$1,000.00	3/6/09
Select Systems, Inc. 2137 West 550 North West Point, UT 84015	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment, failing to honor a warranty or particular warranty term, and failing to honor a valid notice of cancellation by a consumer and refund all payments.	\$10,000.00	9/03/2009

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Sentry-Frontier Home Mortgage	See "Ryan Brandon"		
Seven 2	See "Aaron Robert Heap"		
Shamrock Landscaping, LLC 2536 South 1250 West Woods Cross, UT 84087	Committed deceptive acts or practices by failing ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to obtain a consumer's express authorization for services in a form evidenced by a written agreement signed by the consumer.	\$5,000.00	3/6/2009
Shamrock Lawn Services	See "Powers, Jake"		
Selu, Marini Jr.	See "KJ Builders, Inc."		
Shandy Turbos 3083 Durham Woods Way Riverton, UT 84065	Committed deceptive act or practice by indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses or benefits, that it did not have.	\$2,500.00	7/11/2008
Shosted, Craig L.	Craig L. Shosted committed a deceptive act or practice by failing to provide goods or furnish services within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to either cancel the agreement or extend the date and failing to refund a deposit to a consumer within 30 calendar days after a valid refund request.	\$10,000.00	6/21/2007
Shubert, Ron dba Sunset Services, 1650 South 700 West, Woods Cross, Utah 84087	Mr. Shubert was cited for violating the Utah Consumer Sales Practice Act after he represented that repairs had been made when if fact they had not.	\$2,000.00	8/23/2001
Signature Exteriors 1131 East 200 South Lindon UT 84042	Respondent committed a deceptive act by falsely indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits; and by intentionally failing to make the necessary payments to NERF to ensure the promised performance characteristics and benefits.	\$5,000.00	7/6/2006
Simonette, Dian Simonette, Joseph 1525 West 2280 South West Valley City, UT 84119	Respondents committed a deceptive act or practice by failing to refund deposits to consumers within 30 calendar days after a valid request for a refund of the deposit from consumers.	\$5,000.00	10/22/2007
Skougard, Alan	Alan Skougard committed a deceptive act or practice by failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without having provide the option to the consumer to either cancel the agreement or extend the date.	\$2,500.00	12/6/2006
Skougard, Brent	See "Skougard, Alan"	\$2,500.00	12/6/2006
Sleep Wizard P.O. Box 4347 West Palm Beach, Florida 33402	Sleep Wizard was found to have committed a deceptive act or practice by failing to refund a deposit to a consumer.	\$2,500.00	12/02/2004
Smith, Jan aka Paul Franklin Clint dba Free Computers, 311 Winterwood Dr, Summit, Utah 84472	Mr. Smith was cited for violating the Consumer Sales Practices Act, for failing to deliver goods after receiving payment.	\$1,000.00	8/30/2001

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Solitude Consulting	See "Fakatoumafi, Kato"		
Sorenson, Duane	Duane Sorenson doing business as Better Built Transmissions committed a deceptive act or practice by failing to obtain a consumer's express authorization for repairs, inspections or other services. Duane Sorenson doing business as Better Built Transmissions committed a deceptive act or practice by failing to re-assemble parts disassembled for inspection without advising the consumer, prior to acceptance for inspection, that there would be a charge for re-assembly of the parts or that it was not possible to re-assemble such parts.	\$5,000.00	2/2/2007
Sosa, Linda K. Tooele, UT Grantsville, UT	See "Espirit Homes"		
Sound Security Group, LLC 4431 West 8200 South West Jordan, UT 84088	Committed deceptive acts or practices by falsely indicating that the subject of consumer transactions had sponsorship, approval, performance characteristics, accessories, uses or benefits and failing to honor a warranty or particular warranty term.	\$5,000.00	9/03/2009
Source One	See "Steve Raleigh dba Source One"		
Spirit of America Charter Bus Company 1620 W. Center Street Provo, UT 84603	Spirit of America Charter Bus Company was found to have committed deceptive acts or practices in violation of the Utah Consumer Sales Practices Act by failing to refund deposits to consumers after having received a valid request for a deposit.	\$6,000.00	8/23/2004
Split Fire Sporting Goods, LLC	See "White Rifles, LLC"		
Sportours Travel, P.O. Box 7, Park City Utah 84060	Sportours Travel engaged in deceptive business practices in violation of the Utah Consumer Sales Practices Act for failing to ship goods or furnish services as represented after receiving payment.	\$1,000.00	2/27/2003
Stocks, Bob/S&S Drilling P.O. Box 54 Emery, UT 84552	Bob Stocks/S&S Drilling was found to have committed deceptive acts or practices in violation of the Utah Consumer Sales Practices Act by failing to refund a deposit or furnish goods or services within the required time frame.	\$2,000.00	8/23/2004
Strategic Tax Solutions, Inc. 1650 Trinnaman Lane, 1A Lehi, UT 84043	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented after receiving payment and failing to make a refund after receiving a valid refund request from a consumer.	\$5,000.00	9/03/2009
Stucki, Andrew Herman 3671 View Vista Raod West Valley City, UT 84119	Committed deceptive acts or practices when, after receiving payment, failed to provide goods or furnish services within the time advertised or represented and failing to refund deposits within a reasonable time after valid requests for refunds.	\$10,000.00	1/14/2008
Student Tours	See "Cerkvenik-Anderson Travel, Inc dba Student Tours dba College Tours"		

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Success Marketing	See "Travis Peterson"		
Summer Bridal, A	See "Croft, Michelle Gardiner dba A Summer Bridal"		
Sunset Services	Teleton Marketing Perfect Lead was cited for sending unsolicited facsimiles in violation of the law.	\$1,000.00	12/19/2002
Super Sheds 50 West 300 South Santaquin, UT 84655	Committed deceptive acts or practices by indicating that supplier had sponsorship, approval, or affiliation that supplier did not have; failing to make a refund after receiving a valid request for a refund.	\$5,000.00	6/30/2009
Sutherland, Chris	See "Mountain States Construction & Development, LLC"		
Sylvester, Scott R.	See "High Country Cabinet"		
T Boy S Construction	See "Sam M. Loni"		
TS Resolutions, LLC 3725 Washington Blvd. Suite 7 Ogden, UT 84406	Committed deceptive acts or practices by indicating that subjects of consumer transactions had sponsorship, approval, performance characteristics, accessories, uses or benefits that they did not have and failing to furnish services within the time represented after receiving payment.	\$25,000.00	9/03/2009
T-N-T Handyman 1323 W. Boston Hollow Dr. West Jordan, UT 84084	Roger Tincher doing business as T-N-T Handyman committed deceptive acts or practices by failing to ship goods or furnish services after receiving payment; by indicating he had sponsorship, approval, or affiliation that he did not have; by failing to obtain consumers express authorization.	\$10,000.00	8/20/2008
Taylor, Jason 1084 E. State Road, Suite F American Fork, UT 84003	Committed deceptive or unconscionable practice by sending or offering goods or services to consumers pursuant to a negative option plan and charging consumers for transactions that had not been previously agreed to by consumers.	\$602,500.00	9/03/2009
Teleton Marketing Perfect Lead, 3250 Wilshire Blvd Ste 1600, Los Angeles, CA 90010	See "Shubert, Ron dba Sunset Services"		
Tenifa, Sione and Mikaele 1511 East 8545 South Sandy, UT 84093	Committed deceptive acts or practices by indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses or benefits that it did not have and failing to make a refund within 30 days after receiving a valid request for a refund for a consumer.	\$5,000.00	3/10/2009
The Practical Place Training Academy, 2415 San Ramon Valley Blvd. #4-321, San Ramon CA 94583	The Practical Place Training Academy was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act for failing to make a refund to a consumer who had made a valid refund request.	\$1,000.00	3/3/2003
The 60/Plus Association 1600 Wilson Blvd Ste 960 Arlington, Virginia 22209	The 60/Plus Association was found to have engaged in a charitable solicitation in Utah without being registered.	\$500.00	12/02/2004

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Thermaview Window Systems Inc	See "Schermerhorn, Steve, dba Thermaview Window Systems Inc"		
Thompson, Angela dba The Carpet Company, 15170 Silkwood Ct., Draper, Utah 84020-5521	Brent and Angela Thompson dba The Carpet Company were cited for violating the Utah Consumer Sales Practices Act when they failed to timely deliver goods after receiving payment.	\$1,000.00	4/2/2002
Thompson, Brent M. dba The Carpet Company, 15170 Silkwood Ct., Draper, Utah 84020-5521	Brent and Angela Thompson dba The Carpet Company were cited for violating the Utah Consumer Sales Practices Act when they failed to timely deliver goods after receiving payment.	\$1,000.00	4/2/2002
Thompson Hill Publishing, Inc. d/b/a The Official Yellow Pages 116 West Service Road #292 Champlain NY 12919	Thompson Hill Publishing, Inc. doing business as The Official Yellow Pages committed a deceptive act or practice by charging a consumer for a consumer transaction that had not previously been agreed to by the consumer.	\$2,500.00	5/24/2007
Timber Ridge Cabinetry 2307 W. Old Highway Road Morgan, UT 84050	Committed a deceptive act or practice by indicating that the subject of a consumer transaction was of a particular standard, quality, grade, style or model, when it was not.	\$2,500.00	6/30/2009
Tincher, Roger	See "T-N-T Handyman"		
Titan Group Real Estate, LLC 928 West 1800 North, Suite K Clinton, UT 84015	Committed deceptive act or practice by indicating falsely that a consumer transaction involved a warranty or particular warranty terms; failing to honor a warranty or particular warranty terms	\$2,500.00	9/03/2009
Tolman, Jason 15515 South Rose Canyon Road Herriman UT 84065	Jason Tolman doing business as Exterior Solutions committed a deceptive act or practice by failing to provide goods or furnish services within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to either cancel the agreement or extend the date and failing to refund a deposit to a consumer within 30 calendar days after a valid refund request.	\$5,000.00	6/21/2007
Trans Am Transmission, P.O. Box 595, West Jordan Utah 84084	Trans Am Transmission was cited for engaging in deceptive business practices in violation of the Utah Consumer Sales Practices Act when it represented that a warranty existed on a consumer transaction when in fact it did not.	\$1,000.00	2/27/2003
Tree House Consulting and Marketing Group P.O. Box 970533 Orem, UT 84097	Tree House Consulting and Marketing Group was found to have committed deceptive acts or practices in violation of the Utah Consumer Sales Practices Act by failing to refund deposits to consumers after having received a valid request for a deposit, and by charging consumers for transactions to which the consumers had not previously agreed.	\$6,000.00	

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Tree House Consulting and Marketing Group LLC 4378 North Stone Crossing Provo, UT 84604	Tree House Consulting and Marketing Group and Mulligan Group LLC were found to have committed deceptive acts or practices by charging consumers for transactions to which the consumers had not agreed.	\$12,000.00	10/03/2005
Tresner, David Leon dba C.K.C. Group and dba C.K.C. Heating & Air Conditioning Co., 1300 East 2700 North, Marion, Utah 84036	Mr. Tresner was cited for violating the Utah Consumer Sales Practices Act after he represented that a warranty existed on a consumer transaction when in fact it did not.	\$1,000.00	8/23/2001
Tripp Truck Parts, Inc. Tripp, Bradley Brian Tripp, Jody Ann 4964 S. Redwood Road Taylorsville, UT 84123	Committed deceptive acts or practices by failing to ship goods or furnish services within the time advertised or otherwise represented and failing to make a refund after receiving a valid request for a refund.	\$5,000.00	6/30/2009
Tuai, Misimoa 1068 Concord Street Salt Lake City, UT 84104	Misimoa Tuai committed a deceptive act or practice by failing to refund a deposit to a consumer within thirty days of receiving a valid request for a refund.	\$2,500.00	8/20/2008
United Recruiters 3985 South 1950 West West Valley City, Utah 84119	United Recruiters was found to have committed a deceptive act or practice by failing to refund a deposit to a consumer	\$2,500.00	12/02/2004
United States Golf Institute	United States Golf Institute was cited for violating the Utah Consumer Sales Practices Act, by failing to make a timely refund to a consumer.	\$1,000.00	9/10/2001
Utah Fence, Inc. P.O. Box 25055 Salt Lake City, UT 84125	Committed deceptive act or practice by failing to provide goods or furnish services after receiving payment; failing to refund deposit to consumer after receiving valid refund request	\$5,000.00	7/11/2008
Utah Window Sales 2475 Granite Hills Circle Sandy, UT 84092 Van, Jeffrey L.	Committed deceptive act or practice by failing to provide goods or furnish services after receiving payment; failing to refund deposit to consumer after receiving valid refund request See "Only Choice Custom Cabinetry"	\$10,000.00	3/6/2009
Vasquez, David Anthony	See "Raymar Construction, Inc."		
Vavas, Robert d/b/a Builder Bob's PC Construction and Repair 781 North Valley View Drive #57 St. George, UT 84770	Robert Vavas d/b/a Builder Bob's PC Construction and Repair was found to have committed a deceptive act or practice by failing to timely make a refund to a consumer and accepting a deposit from a consumer under unlawful conditions.	\$5,000.00	9/25/2006

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Verdugo, Frankie dba The Verdugo Group, Inc., 17635 Vintage Street, Northridge, CA 91325	Mr. Verdugo was cited for violating the Credit Services Organization Act, for conducting business without being duly registered and securing the required bond, receiving money or other valuable consideration prior to full and complete performance of its agreed services, failing to provide the buyer with notice of cancellation of contract and failure to provide the buyer with a full and detailed description of the services to be performed,	\$4,000.00	8/30/2001
Verdugo Group Inc, The	See "Verdugo, Frankie dba The Verdugo Group, Inc"		
Victor Hestor d.b.a. Wasatch Arborist PO Box 403 2626 West 3900 South Roy UT 84067	Victor Hestor was cited for two violations of the Utah Consumer Sales Practices Act after failing to provide goods and services to consumers within the time advertised or represented, or within 30-days after receiving payment, without having provided the consumers with the option to either cancel the agreement or extend the date.	\$5,000.00	5/25/2006
Viprofix	See "Prepress Tech. Inc."		
Voelzke, Jay Richard	See "JRV Design, LLC" or "Maison Bleu Design, LLC"		
Voelzke, Stacy Campbell	See "JRV Design, LLC" or "Maison Bleu Design, LLC"		
Warr, Melanie Wasatch Arborist	See "Blind Trends" See "Victor Hestor d.b.a. Wasatch Arborist"		
Wasatch Humane Society, 12159 S. Aspen Ridge, Sandy, Utah 84094	Wasatch Humane Society was assessed a fine after soliciting for donations for a charitable purpose without first being duly registered with the division in violation of the Charitable Solicitations Act.	\$500.00	5/31/2002
Wasatch Landscape Sprinkler and Snow Removal 337 E. Whisper Hollow Cir. Draper, UT 84020	Wasatch Landscape Sprinkler and Snow Removal committed deceptive acts or practices by failing to ship goods or provide services, after receipt of payment, within the time advertised or otherwise represented.	\$2,500.00	4/2/2008
Wasatch Tree Expert	See "Cordova, Cary dba Wasatch Tree Expert"		
Washington DC On Tour	See "Ellisor, David Lee dba Washington DC On Tour"		
Webster, David	See "Brookshire Homes, LLC"		
Wells-Hoffman, Sharon A. 1135 West 1300 North Orem UT 84057	Wells-Hoffman was cited for a violation of the Utah Consumer Sales Practices Act after indicating to a consumer that the subject of a consumer transaction has sponsorship, approval, performance characteristics, accessories, uses, or benefits, if it has not.	\$2,500.00	5/25/2006
Western States Auto Inc. 2770 South 300 West Salt Lake City UT 84115	Western States Auto Inc. committed a deceptive act or practice by indicating that the subject of a consumer transaction had sponsorship, approval, performance characteristics, accessories, uses, or benefits it did not have.	\$2,500.00	5/3/2007

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Westside Auto Care	See "Cook, Dennis"		
White Rifles, LLC 1725 N. Oakcrest Orem, UT 84097	Committed deceptive acts or practices by indicating the consumer transactions involved warranties, particular warranty terms or other rights, remedies, or obligations and failed to honor warranties or particular warranty terms.	\$5,000.00	3/6/2009
Whitmore, Rex L.	Rex L. Whitmore doing business as Whitmore's Handy Man Service committed a deceptive act or practice by failing to obtain a consumer's express authorization for repairs, inspections, or other services, and failing to provide goods or furnish services to a consumer within the time advertised or represented, or within 30 days, after receiving payment, without providing the option to the consumer to either cancel the agreement or extend the date; and failing to refund a deposit to a consumer within 30 calendar days after a valid request for a refund of the deposit from the consumer.	\$5,000.00	3/23/2007
Whitmore's Handy Man Service	See "Whitmore, Rex L."		
Wild, Barbara	See "A-1 Superior Housing Outlet, LLC"		
Wild, John "Jack"	See "A-1 Superior Housing Outlet, LLC"		
Williams, John 618 Scenic Hills Drive North Salt Lake, UT 84054	John Williams committed a deceptive act or practice by failing to ship goods or furnish services after receiving payment.	\$2,500.00	8/20/2008
Winsett, Michael E.	See "ArosNet, Inc."		
World Internet Network, LLC 6953 Hunter Pine Circle Salt Lake City, UT 84128	Committed deceptive act or practice by failing to ship goods or furnish services within time represented after receiving payment.	\$2,500.00	6/30/2009
World Wide Medical Supply Warehouse, 3765 Motor Avenue #1800, Los Angeles, CA 90034	World Wide Medical Supply Warehouse was cited for engaging in telephone solicitation without first being duly registered with the division in violation of the Telephone Fraud Prevention Act.	\$1,000.00	10/1/2002
World Wide Source	World Wide Source was cited for violating the Telephone Fraud Prevention Act by operating a "telephone soliciting business" without being registered.	\$1,000.00	9/10/2001
www.transferyourmovies.com 38 East Hope Street St. George, UT 84770	Committed deceptive act or practice by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented.	\$5,000.00	10/2/2008
www.best-box-sets.com	Committed deceptive act or practice by failing to ship goods or furnish services after receiving payment within the time advertised or otherwise represented and failing to make refunds within 30 days of receiving valid requests for refunds.	\$15,000.00	6/30/2009
Zion Furniture & Upholstering Co. 760 South 300 West Salt Lake City, UT 84101	Committed deceptive act or practice by failing to provide goods or services after receiving payment.	\$2,500.00	12/17/2007